



FAQs & Troubleshooting

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Reset the Drum Counter

When you replace the drum unit with a new one, you must reset the drum counter by completing the following steps:



DO NOT reset the drum counter unless you are replacing the drum unit.

1. Close the front cover.
2. Make sure the machine is **turned on**.
3. Press the **Up** or **Down** arrow key to display **Machine Info.**, and then press **OK**.
4. Press the **Up** or **Down** arrow key to display **Parts Life**, and then press **OK**.
5. Press the **Up** or **Down** arrow key to display **Drum**, and then press **OK**.
6. Press and hold **OK** for about five seconds.
7. Press the **Up** arrow key to reset the drum counter.

Related FAQs

- [Replace Drum](#)
- [I still receive the error message "Replace Drum", "Drum End Soon", or "Drum Stop" after I replace the drum unit with a new one.](#)

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HL-L8260CDW

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